

SUPPLEMENT B – TOLL-FREE NUMBERS

Use the following toll-free access numbers to reach Tokio Marine HCC Medical Insurance Services:

To place a call to one of our World Service Center representatives:

1. Dial the toll-free access number for the country in which you are traveling.
2. Dial 911411# when asked for your account code.
3. You will be immediately connected to a World Service Center representative at Tokio Marine HCC Medical Insurance Services.

If you experience difficulty using any of the country access numbers listed above, call us collect from anywhere in the world at 1-317-262-2132 (Be sure to mention the appropriate country code (1) and area code when calling).

WORLDWIDE TOLL-FREE NUMBERS:

Country	Access Number	Country	Access Number
Australia	1-800-150-812	Malaysia	1800804146 » §
Australia (Brisbane Econ.)	07-3102-8880 *	Mexico	001-866-242-4880
Australia (Melbourne Econ.)	03-9010-0225 *	Mexico (Mexico City Economy)	55-3692-4162 *
Australia (Perth Economy)	08-9467-8880 *	Netherlands	0800-020-3235
Australia (Sydney Economy)	02-8208-3000 *	Netherlands (Amsterdam Economy)	0207-084-130 *
Austria	0800-677-664	New Zealand	0800-445-108
Bahamas – Grand Bahamas, Nassau, Paradise Island	1-800-354-6978	New Zealand (Auckland Economy)	09-887-6966 *
Belgium	0800-49943 »	Poland	0080-0121-1827
Brazil	0800-891-1958	Portugal	800-860-182
Canada	1-866-626-9724	Puerto Rico	1800-531-9684 §
Canada (Toronto Economy)	1888-513-8530 *	Russia	8-10-800-2843-3011 » §
Chile	1230-020-3720 » §	Singapore	800-120-3480
China	10800-180-0072	South Africa	0800-997-285
Colombia	01800-915-5763	South Korea	00798-14-800-9434
Denmark	8088-5538 » §	Spain	800-099-665
Finland	0800-115-393 »	Spain – Español	800-099-666
France	0805-113-721	Spain (Barcelona Economy)	935-453-120 *
France – Français	0805-113-722	Spain (Madrid Economy)	91-787-25-91 *
France (Paris Economy)	01-73-04-56-78 *	Sweden	0200-888-074
Germany	0800-100-6492	Switzerland	0800-837-798
Germany – Deutsch	0800-100-6346	Thailand	001-800-120-665-513 »
Greece	00800-126-434 §	UK (London Economy)	0207-943-2772 *
Hong Kong	800-967-389	United Arab Emirates	800-0357-03445
Hungary	06800-15970	United Kingdom	0800-032-6297
Iceland	800-8700 » §		
Indonesia	0018-030-113-663 » §		
Ireland	1800-992-363		
Ireland (Dublin Economy)	01-486-1296 *		
Israel	1809-203-300 » §		
Italy	800-985-675		
Italy - Italiano	800-985-676		
Italy (Rome Economy)	06-9165-7473 *		
Japan	0034-800-400-741 *		

INSIDE THE UNITED STATES:

Country	Access Number
United States (48 States)	1-800-706-1333 *
United States (48 States) -Deutsch	1-888-571-6080 *
United States (48 States) -Espanol	1-888-640-8220 » *
United States (48 States) -Francais	1-888-640-7050 » *
United States (Alaska Economy)	1-800-318-7039 *
United States (Hawaii Economy)	1-800-527-6786 *
United States (Los Angeles Econ.)	1-213-337-5555 *
United States (New York Economy)	1-800-808-8933 *
United States (Orlando Economy)	1-800-294-3676 * §

Phone Number Legend

- § **Unavailable from mobile phones in some cases.**
- » **Unavailable from payphones in some cases.**
- || **Higher charges may be incurred from mobiles and payphones.**
- * **Economy access numbers offer cheaper per-minute rates than toll-free access numbers in specific cities and regions, although you are charged the cost of a local call.**

Important Note: Use the economy number, where available, for cheaper calls.